



Board of Directors

Annual Meeting Minutes

January 24th, 2025 | 11:30 a.m. – 1:30 p.m.

Town Center City Club, 222 Central Park Ave, Ste 230, Virginia Beach, VA

Board of Directors

Thelma Drake, President – Excused
Amy Pucci, 1st Vice President - Excused
Chanda Chan, 2nd Vice President - Excused
Sondra Kendrick, Secretary – Excused
John Mihaly, Treasurer – Present
Greg Grootendorst – Present
Gary Zalas – Present
Caryn West – Present
Francesca Richardson – Present
Deonna Butler – Present
Dick Grice – Present
Pamela Barton - Present
Barbara Booker- Williams – Present

SSSEVA Staff

Ex- Officio: Steve Zollos, CEO
Brigid Miller, Outgoing CFO
Wanda Rivers, CFO
Charnitta Waters, COO
Brad Lazernick, Outgoing LTC Director
Colleen Downes, LTC Director
Caitlyn Allen, Wellness Director
Jeannie Leonard, Transportation Director
Tonya Whitley, HVC Director
Jane Constantineau, Marketing Director
Brittini Cochran, Marketing Specialist
Damita James, Marketing Specialist
Leila Willis, EA

Welcome & Call to Order – John Mihaly, Treasurer

The **Senior Services' 2024 Annual Meeting** was called to order by John Mihaly, the Treasurer of the Board of Directors. **A motion was made by Dick Grice, seconded by Caryn West, and approved unanimously.**

John Mihaly welcomed all attendees to the Annual Meeting Luncheon and highlighted the importance of the event in recognizing the many partners who empower the organization to impact lives and improve the Hampton Roads community. John also took a moment to thank Townebank for sponsoring the event.

Following this, John introduced Virginia Beach Mayor Bobby Dyer, who thanked everyone for attending the meeting and expressed gratitude for the organization's continued commitment to supporting the older adult population.

Following the Mayor's remarks, Steve Zollos was welcomed to the podium. Steve greeted the attendees and began to acknowledge the following representatives who were in attendance: Diane Kaufman (**Regional Director for US Senator Tim Kaine**), Brenda Roberts (**District Director for US Rep Jen Kiggans**), and Efrem Anderson (**Constituent Services Representative for US Rep Bobby Scott**).

Steve then expressed deep gratitude to the past Board Presidents present at the meeting for their leadership and dedication, which has laid the foundation for the organization today. The past board presidents recognized were Cathy Dalton, Herb DeGroft, and John Skirven (Past CEO). He then invited the current Board of Directors to stand and thanked them for their leadership, strategic guidance, and commitment to the organization's growth. Steve also recognized the members of the Service Advisory Council, who play a crucial role in providing valuable community insights that influence the organization's planning efforts.

Annual Report Presentation - Steve Zollos, CEO and Charnitta Waters, COO

Next, Steve presented the organization's impact and effectiveness in 2024 and the organization's mission/vision. Steve took a moment to recognize the Senior Services team for their dedication and hard work in serving the community. Afterward, Steve welcomed Charnitta Waters to the podium, where she shared insights into the company's impact on the Hampton Roads area. Charnitta thanked each partner who contributed to the successful rollout of all services and proudly expressed that the organization's success would not be possible without their continued support and collaboration.

Special Presentation - Steve Zollos, CEO

After Charnitta's presentation, Steve concluded the presentation expressing gratitude for the team's hard work and the partners' continued support.

After lunch, Steve presented gifts to Brad, Brigid, and Herb in recognition of their years of service and dedication to the organization. He also took a moment to honor Brad and Brigid as they embark on their well-deserved retirement journeys, wishing them the best in their future.

John Mihaly expressed personal gratitude to Brigid, Brad, and Herb for their unwavering service to Senior Services.

Before adjournment, John presented a short video of the upcoming 2nd Annual Gala informed attendees that Gala invitations were included in their folders and that QR codes were available at their tables for more details. John encouraged everyone to attend and enjoy what promises to be a memorable night.

John then thanked everyone for attending the meeting and reflecting on the remarkable year the organization has had. He encouraged continued support and looked forward to meeting again in 2026.

Adjourned:

With no further questions or business, **John Mihaly requested approval to adjourn. A motion was made by Greg Grootendorst, seconded by Dick Grice, and unanimously approved.**