

**Bay Aging's Veteran Directed Care program serves eligible veterans in these states: Virginia, Maryland, New Jersey, North Carolina, South Carolina, Georgia, Missouri, Kansas**

**To enroll in Bay Aging's Veteran Directed Care program, you will need a referral from your primary care physician at a participating VAMC:**

**Hunter Holmes McGuire Veterans Medical Center—Richmond, VA**

**Hampton Veterans Medical Center  
Hampton, VA**

**East Orange Veterans Medical Center  
East Orange, NJ**

**Philadelphia Veterans Medical Center  
Philadelphia, PA**

**Kansas City Veterans Medical Center  
Kansas City, MO (FMS only)**

**Elsewhere, ask your local VAMC if  
Veteran Directed Care is offered in  
your area.**

## **BAY AGING**

Nonprofit 501(c)(3) organization  
serving people of all ages since 1978

### **Main Office:**

P.O. Box 610  
5306 Old Virginia Street  
Urbanna, Virginia 23175  
1.804.758.2386  
[www.bayaging.org](http://www.bayaging.org)

### **Veteran Directed Care Info:**

**1-804-758-2386 x1219**

### **Other Services for Veterans:**

**1-800-493-0238**

**Open Monday—Friday**

**8:30 a.m. to 4:30 p.m.**



# **Veteran Directed Care**



**Helping veterans  
with disabilities or  
chronic conditions live  
independently at home**



### **STANDARDS AND VALUES**

Advocacy  
Education  
Quality Programs and Services  
Emphasis on Customer Service  
Partnerships  
Positive Energy to Seek Opportunities  
Financial Responsibility

*Bay Aging's mission is to deliver the  
programs and services people of all  
ages and disabilities need to live  
independently in their communities  
for as long as possible.*

### **Veteran Directed Care:**

**804-758-2386 x1219**

### **Other Services for Veterans:**

**1-800-493-0238**



# Veteran Directed Care: a VA program offered by Bay Aging

*your gateway to services that keep you independent longer*

## AWARDS AND QUALIFICATIONS

- EXCELLENCE IN FINANCIAL MANAGEMENT SERVICES AWARD (APPLIED SELF DIRECTION, 2019)
- HEALTHCARE ACHIEVEMENT AWARD (INTALERE, 2019)
- AGING ACHIEVEMENT AWARD (N4A, 2018)
- VA APPROVED FINANCIAL MANAGEMENT SERVICES PROVIDER SINCE 2011
- VA APPROVED VETERAN DIRECTED CARE PROVIDER SINCE 2008

**Veteran Directed Care serves eligible veterans of any age who are at risk of nursing home placement. Our services help veterans continue to live in their homes and communities for as long as possible. To learn more about enrolling, call Bay Aging at 804-758-2386 x1219.**

## flexible solutions for your health needs

### HOW THE PROGRAM WORKS:

1. Ask your primary care physician at a participating VAMC for a referral to Veteran Directed Care (see reverse for a list of states and hospitals Bay Aging currently works with)
2. Work with Bay Aging to complete enrollment forms
3. Receive a budget from the VA based on your care assessment
4. With the helpful guidance of Bay Aging's Options Counselors and FMS team, use your care budget to hire and supervise workers, including family or friends, to assist with your care
5. If needed, purchase approved items or services needed to live independently in the community

Bay Aging is approved by the VA to offer Veteran Directed Care. We have highly qualified person-centered counselors who work with veterans and their caregivers to develop a program of care.

Bay Aging also has a nationally recognized Financial Management Services (FMS) team available to assist you with electronic timesheets, Participant Dashboard, and payroll and tax-related questions.

### Support solutions:

- Person-centered counseling
- Financial management services
- Adult day care
- Meal delivery
- Transportation

updated Oct. 2022



**BAY AGING'S PROFESSIONAL STAFF HAS EXTENSIVE EXPERIENCE WORKING WITH A DIVERSE CUSTOMER BASE. HOW CAN WE HELP YOU?**

VETERAN DIRECTED CARE INFO 1-804-758-2386 x1219  
OTHER SERVICES FOR VETERANS 1-800-493-0238

